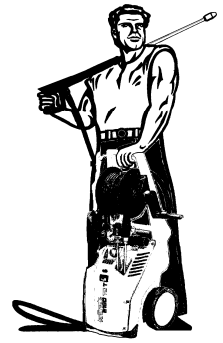




SERVICE / WARRANTY RETURNS FORM



THIS FORM MUST ACCOMPANY ALL RETURNS AND MUST BE COMPLETED
 (We are unable to process returns without this documentation)

Customer Name:	Email Address:	Date:
Daytime Phone:	Kranzle issued Ref:	Your Ref:
Customer Address:	Return Address:	Purchased from:
Post Code:	Post Code:	

Return of pressure washer – Please include proof of purchase

Model:	Serial Number:	Purchase date:
Description of fault / Reason for return		Invoice no:

Return of parts – Please include proof of purchase

Part number:	Quantity:	Purchase date:
Description of fault / Reason for return		

IMPORTANT INFORMATION
 If the equipment is covered by Kranzle warranty, please attach a copy of the proof of purchase. If warranty has been invalidated you will be informed. If the equipment is received without proof of purchase it will default to a chargeable repair status. **Should you choose not to proceed with a chargeable repair, an inspection and return carriage charge will apply**, this can be waived in certain circumstances. We recommend photographing your machine before sending to assist in a courier claim should you have to make one due to loss or damage.

Please return this form and product(s) to
 Kranzle UK LTD
 Unit 6 Cedar Park
 Stock Road
 Southend-On-Sea
 Essex
 SS2 5FZ
01702 603462
 All returns must be sent via traceable means with adequate insurance. Kranzle cannot be held responsible for any missing items that have not been returned this way. If the unit is returned due to a power issue, please return with **ALL** power cables and extensions.

Print:
 Sign:
 Date:

For internal use only

Received by:	Date:	Ref:	Box no:
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